



Home Water Saving Tips

- Keep a jug of cool water in the fridge instead of running the tap
- Insulate your water pipes so hot water is more readily available
- Avoid pouring water down the drain - use it to water plants or fill your pet's dish
- Installing a low-flow kitchen faucet to save up to 10 L per minute
- Only run your dishwasher or washing machine when it is full
- If washing dishes by hand, fill the sink rather than let the water run freely
- Keep showers to five minutes or less
- Turn off the tap when brushing your teeth or shaving
- Avoid flushing the toilet unnecessarily—tissues, wipes, and hygiene products belong in the wastebin
- Repairing a leaky toilet can save 100 L per day
Installing an ultra-low flow toilet can save up to 15 L per flush

Outdoor water saving tips

Lawn

- Lawns only need about 2.5 cm (1 in.) of water per week. A deep soaking will encourage roots to grow deep
- Shorter daily watering will result in shallow roots and weaker grass
- Cut your grass to 5 to 7.5 cm (2 to 3 in.) tall to provide shade for roots and to help prevent evaporation
Grass cycle by leaving the clippings on the lawn. This will help with water retention and provide your lawn with nutrients

Irrigation

- Check for leaks in pipes, faucets, and hoses
- Do not leave sprinklers or hoses unattended
- Consider installing irrigation devices such as micro and drip irrigation, soaker hoses, and sprinklers with timing devices
- Always use a hose with an automatic shut-off nozzle when watering plants or washing your car
- Ensure that sprinklers are watering vegetation, not driveways and sidewalks
- Consider utilizing 'smart' technology, climate or soil-based controllers that evaluate weather or soil moisture conditions and then adjust the irrigation schedule to meet the specific needs of your landscape
Install a rain shutoff switch, these inexpensive devices can be retrofitted to almost any system and will prevent your system from turning on while it's raining

Garden

- Minimize lawn area by using ground covers other than grass
- Select drought-tolerant flora and group according to their water needs
- Use mulch to retain moisture and reduce weed growth
- Use **rain barrels** to collect rain water for outdoor plant use



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New to Raleigh?

If you wish to Register for e-billing, [click here](#) for further details and instructions

FREQUENTLY ASKED Q&A

As another year comes to a close and when we look back upon the passing year, there have been several common questions being asked.

Q. I get my bill by email but I have not received it yet. Why didn't I get it?
A. It is extremely common for emails to go into junk-mail. You must add admin@rwwd.ca as a safe sender.

To add people to your **Safe Senders List**, do the following:

1. On the **Home** tab, click **Junk**, and then click **Junk E-mail Options**. On the **Safe Senders** tab, check the **Automatically add people I e-mail to the Safe Senders List** box.

<https://support.microsoft.com/en-us/office/add-recipients-of-my-email-messages-to-the-safe-senders-list-be1baea0-beab-4a30-b968-9004332336ce>

This process may vary based on the device you are using.

Q. Why didn't I receive my bill by mail?
A. Once bills are delivered to a Canada Post location we cannot control how long the mail takes to get to our residents however please let us know if you do not receive the bill within 10 business days of the issue date.

Q. What are the billing dates?
A. Billing dates are the first week of January, April, July and October.

[Please contact us if you require information regarding your roll or account number.](#)

RECAPS and UPDATES from "The Waterline"

2020 Water Quality Report has now been posted for your reference.

https://www.rwwd.ca/docs/annu-al_water_quality_report_2020.pdf?LanguageID=EN-US

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