



### **RWWD Chairman's Report for 2020**

Well ladies and gentlemen congratulations on making it through 2020's rollercoaster ride. It was a busy and hectic time full of unknowns, hardships, loss, and lots of confusion but enough about our Prime Minister...

I would like to start out by acknowledging the great loss to our community with the passing of Jim Kowalchuk. He put everything he had into whatever he did and although the conversations might have lasted a little longer than expected, he truly cared about the community and will be sorely missed.

So, with Jim's passing we had an open spot for a new trustee and Steve Hughes is that man. Thanks, Steve, for having interest in the role and welcome to the team. With that being said, I have some big shoes to try and fill, however it is possible to do so because of the help of the other trustees, our Administrator, and the Operators: Char, Shawn, and Mike.

I would also like to thank Fe for all the hard work she put into RWWD over the last nineteen months. The Administrator position is a very busy one and keeping the balance is not lost upon us. Thank you, Fe and good luck in your new adventures.

Enter Tracy Wattie, our new Administrator. Tracy has done a fantastic job of getting up to speed with the little time she had to cram all the information in before Fe moved on. As I said before, the Administrator position is a busy one and tenfold when you start the job with the end of year audit, changing things over to paperless, completion of septic upgrades, never ending covid nuances and a significant change in our Operations Management. Thanks Tracy, it has been great to have you and let's hope things relax a little in the near future.

We had another huge surprise earlier this year when Corix decided to terminate our agreement as Operations Manager with 30 days' notice. I have to say, without the team we have in place (Glen and Tracy get most of the credit here) and the great relationships with IHA and the EOCP, this significant and unexpected change would have been challenging. However, we were able to quickly find an Operations Manager that has the credentials and experience to lead our community in a positive direction with everyone's best interest in mind. Joe Matias not only has a great resume, but he has first-hand knowledge of our system and I am excited and very happy to welcome him on board.

With the completion of the septic upgrades, I am happy to say that we came in under budget and on time. A big thank you to Lionel for the great work and as a resident of Rayleigh we were pleased to have you as the contractor...because we know where you live if anything goes wrong...lol.

One more change we decided to make this year was to switch over to paperless billing. I would like to clarify that at no point in decision to switch to e-billing did we think we would be charging anyone that did not have the technical capability to receive an e-bill a \$5.00 fee. E-billing is a great way for RWWD to reduce the tremendous expense incurred both from an Administration perspective and with the high cost of stationary and postage. Thank you to our Facebook Warriors who helped to spread the word and clarify a lot of confusion. I will personally apologize for the confusion on this matter as the initial wording of the charge was not geared towards some or the Senior members of our community that might not have the technological knowledge and equipment, we sometimes take for granted.

Well, I think that is everything. Let's keep our fingers crossed that we will get back to a normal life soon and in the meantime, stay safe and enjoy your summer and the great outdoors!

~ Ben Pregent, Chairman of the Board ~

# NEWSLETTER

## CONSERVE OUR DRINKING WATER

If there is a power outage, water is not being pumped to the reservoir. Thus, water supply becomes limited. It is highly critical that residents conserve water and refrain from irrigating during power outages.

- ⇒ RWWD Operators continue to ensure that the microbiological parameters are in compliance with the Drinking Water Protection Regulation.
- ⇒ Fecal Coliform bacteria - no detectable fecal coliform bacteria per 100 ml.
- ⇒ Escherichia coli (E. coli)- no detectable E. coli per 100ml.
- ⇒ Weekly samples submitted to ALS have all passed the above criteria.
- ⇒ Daily in house presence/absence test for total coliforms and E.coli were all negative.

*For further information, please speak to one of our operators at 250-819-3186.*

## TAX SALES

Due to the current pandemic, the tax sale is deferred until next year, 2021. A bylaw to enact the deferral and to set the date for next year's tax sale is underway.

Interest will continue to accrue on the arrears and delinquent tax charges. Effective July 1, 2021, the interest rate established under Section 11(3) of the Taxation (Rural Area) Act will be 5.45%. The next rate setting will occur on July 1, 2021. Thank you to all the residents who continued to work efficiently with the office to ensure that their accounts are brought up to date.

## SAVE THE DATES

### Taxes:

Taxes are billed the first week of July. Payment is due by July 31st of the current year.

### Utilities:

1st Quarter is billed the 1st week of January and is due by: February 15th;  
2nd Quarter is billed the first week of April and is due by: May 15th;  
3rd Quarter is billed the first week of July and is due by: August 15th; and  
4th Quarter is billed the first week of October and is due by: November 15th.

**Please contact us if you require information regarding your roll or account number.**

## RECAPS and UPDATES from "The Waterline" Summer Edition

Sprinkling restrictions are in effect from April 1st to September 30th. *Check out Sprinkling Regulation Bylaw No. 182 posted on the web-site: [https://www.rwwd.ca/docs/bylaw\\_182.pdf?LanguageID=EN-US](https://www.rwwd.ca/docs/bylaw_182.pdf?LanguageID=EN-US)*

The AGM will be delayed until the COVID-19 restrictions are lifted hopefully this fall. We will look into venue rentals once we receive more information from the Ministry.

If you have not completed your e-billing forms please do so as soon as possible. If you require another form please contact the Administration Office at [admin@rwwd.ca](mailto:admin@rwwd.ca).

Thank you for taking care of yourself and your community. We have been receiving payments increasingly through online banking. We thank you for your continued patience and cooperation.

### CONTACT US

Admin Office Hours: Monday to Thursday 7:00am to 3:00pm

Admin Office  
Tel: 250-578-7100  
Email: [admin@rwwd.ca](mailto:admin@rwwd.ca).

Operation's Cell: 250-819-3186 or 250-819-4767