



# RAYLEIGH WATERWORKS DISTRICT



## Be Smart! Save Your Septic System!

Know what you **CANNOT** put down the **SINKS and TOILETS...**

- Flushable wipes
- Disinfectant wipes
- Paper towels
- Sanitary tampons
- Condoms
- Disposable diapers
- Anything plastic or similar non-biodegradables
- Food scraps
- Coffee grinds
- Oil, cooking grease
  - Gasoline
  - Paint thinners, paint latex, varnishes
  - Solvents
  - Photographic chemicals
  - Cigarettes butts
  - Pills & unused medication
  - Kitty litter
  - Dental floss

## ANNUAL TAX

The annual tax sale is scheduled on **September 27, 2021**. Tax sale is a means to recover taxes owing by residents whose taxes are 24 months overdue in accordance with the Local Government Act.

We encourage the affected residents to be aware of the Tax Sale date and consider a repayment plan well in advance to avoid inconvenience of having your property subjected to Tax Sale process. Please contact us for further information regarding your tax account.

## PAPER BILL

With the aim of further encouraging subscription and helping with the increasing cost of the billing and mailing process, the Board of Trustees have agreed to charge \$5 each paper statement that is mailed to the residents. The \$5 charge will commence in the next billing cycle.

In July 2020, RWWD rolled out its first e-billing which provides the residents the option to receive their utility and tax statements and newsletter via email. We thank all the residents who subscribed to this value-added feature.

## UTILITY LATE PAYMENT PENALTY RESUMES IN 2021

To support the Rayleigh community during the peak of the COVID-19 pandemic crisis last year, RWWD waived the 10 per cent utility late payment penalty. In 2021, the 10 per cent utility late payment penalty on unpaid utilities will resume. See billing and due dates for further information on penalty dates.

**REMINDER OPERATIONS IS UNABLE TO REFILL THE WATER TANKS IN A POWER OUTAGE. PLEASE DO NOT WATER DURING THAT TIME.**



# NEWSLETTER

## ONLINE PAYMENT NEW USER ACCOUNT CODES

Paying your bills online has never been made more specific. This year, residents now have the option to choose which account they intend to settle, whether utility or tax.

When paying your tax account, simply key in your 1 to 3-digit **ROLL NUMBER**. Roll number is located either in the top left corner or in the bottom portion of the TAXATION NOTICE as in the boxed sections of the image below (*image shown is the Taxation Notice bottom portion only*).

Note: DO NOT add zeroes (0) to the left of your roll number if your roll number is less than 3 digits.

Rayleigh Waterworks District  
4953 Spurraway Road  
Kamloops, BC V2H 1M6  
(250) 578-7100

**RAYLEIGH WATERWORKS DISTRICT**

ROLL NUMBER  
x x x  
LAST DATE BEFORE PENALTY  
2020-Jul-31

2020  
TAXATION NOTICE

DELINQUENT TAXES	ARREARS TAXES	CURRENT TAXES	CURRENT TAXES	NET DUE IF NOT ELIGIBLE FOR GRANT	IF ELIGIBLE FOR BASIC GRANT	IF ELIGIBLE FOR ADDITIONAL GRANT	AMOUNT PAID
0.00	0.00	0.00	146.09	146.09	146.09	146.09	
INTEREST 0.00	INTEREST 0.00		HOME OWNER GRANT AMOUNT		0.00	0.00	HOG Claimed

xx CHILCO AVENUE  
Kamloops, BC V2H 1L9  
Canada

ii\*00000xxxxxii\*

When paying your utility account, simply key in your 4 to 7-digit **ACCOUNT NUMBER**. Account number is located either in the top left corner or in the bottom portion of the UTILITY BILLING as in the boxed sections of the image below (*image shown is the UTILITY BILLING bottom portion only*).

Note that you DO NOT need to add zeroes (0) to the left of your account number if your account number is less than 4 digits.

PLEASE NOTE PENALTY DATE AND SUBMIT PAYMENT ON OR BEFORE THIS DATE.

Rayleigh Waterworks District  
4953 Spurraway Road  
Kamloops, BC V2H 1M6  
(250) 578-7100

**RAYLEIGH WATERWORKS DISTRICT**

BILLING DATE  
July 01, 2020

PAST DUE AMOUNT	CURRENT CHARGES	AFTER PENALTY DATE PAY	LAST DATE BEFORE PENALTY	AMOUNT NOW DUE	AMOUNT PAID
0.00	182.91	182.91	August 15, 2020	182.91	

Account Number  
xxxxxxx

xxx DEVICK ROAD  
Kamloops, BC V2H 1K7  
Canada

ii\*0xxxxxxx0ii\*

## POWER OUTAGES

Remember, when there is a power outage we cannot refill our reservoir. Please do not water your lawn or gardens during power outages.

## 2021 WATER & SEPTIC TOLLS

The water and septic tolls for 2021 have been set. To help the community during this difficult time with the ongoing COVID-19 pandemic crisis, the Board of Trustees decided not to increase the water tolls this year. However, septic tolls will increase by 8 per cent or \$9.56 per quarter mainly to cover expected costs to incur for the required annual pumping of all 6 operating fields for compliance purposes.

## SAVE THE DATES

- **TAXES:** Taxes are billed the first week of July. Payment is due by **JULY 31st** of the current year.
- **UTILITIES:**
  - 1st Quarter** is billed the first week of January and is due by: **FEBRUARY 15TH**;
  - 2nd Quarter** is billed the first week of April and is due by: **MAY 15TH**;
  - 3rd Quarter** is billed the first week of July and is due by: **AUGUST 15TH**;
  - 4th Quarter** is billed the first week of October and is due by: **NOVEMBER 15TH**.

## CONTACT US

Admin Office Hours: **Monday to Thursday 8:30am to 4:30pm**

Admin Office Tel: 250-578-7100  
Email: [admin@rwwd.ca](mailto:admin@rwwd.ca)

Operation's Cell: 250-819-3186 or 250-819-4767

Please contact us if you require information regarding your roll or account number.