



2021
Annual Water Quality Report



Table of Contents

Introduction	3
Annual Consumption.....	3
Average Daily Consumption per Capita.....	4
Average Daily Water Production.....	4
System Overview.....	5,6
Regulatory Requirements.....	6,7
Water Quality Monitoring.....	7,8
Parameter Definitions.....	8,9
Monthly Average Source & Treated Water Analysis.....	10
Weekly Distribution Samples.....	11
Potable Water Disinfection-by Products.....	12
Source Water Analysis.....	13,14
Water Quality Concerns.....	15
Cross Connection Control Program.....	15
Emergency Response Plan.....	15
2021 Challenges & Successes.....	16

2021 Projects.....16

Planned 2022 Projects.....16

Staff Certification.....16

1. INTRODUCTION

Under the British Columbia Drinking Water Protection Act (DWPA) all water purveyors are required to provide customers (the public) with an annual report on the quality of drinking water.

This report describes where your water comes from, how it is distributed, and how we ensure it is safe to drink.

This report covers the period of January 1, 2021, to December 31, 2021.

2. ANNUAL CONSUMPTION

Total consumption in 2021 was 545,884 Cubic Meters a 21% increase from 2020 and the highest in the past ten years (Figure 1). The average per capita water usage in Rayleigh was 767 liters per day (Figure 2), and the average daily water production for 2021 was 1496 cubic meters (Figure 3).

Figure 1: Ten Year Consumption Comparison – Cubic Meters

Month											Year to Year Comparison		
	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	Average	Minimum	Maximum
January	13,708	12,447	13,387	12,863	14,472	13,858	11,743	11,484	13,091	12,491	12,954	11,484	14,472
February	12,396	11,185	11,849	11,758	13,536	12,361	10,398	10,723	11,652	11,148	11,700	10,398	13,536
March	14,008	13,974	13,268	15,750	16,945	14,015	11,813	12,053	13,558	13,251	13,863	11,813	16,945
April	25,247	27,207	20,736	35,946	44,666	18,491	20,791	21,054	29,648	36,716	28,050	18,491	44,666
May	64,140	67,006	43,512	83,730	63,370	45,793	80,717	66,681	62,172	71,427	64,855	43,512	83,730
June	45,429	64,265	72,372	91,111	77,279	97,182	79,455	85,515	46,458	103,146	76,221	45,429	103,146
July	88,583	120,848	118,352	103,766	77,706	121,664	99,599	79,777	70,389	129,036	100,972	199,425	129,036
August	111,926	105,009	84,800	86,828	93,481	102,423	85,980	90,202	93,118	83,093	93,686	83,093	111,926
September	64,802	49,765	44,068	42,176	34,345	59,343	30,873	34,150	64,398	42,226	46,615	30,873	64,802
October	27,310	21,804	21,641	21,619	18,889	17,740	15,693	14,498	20,507	18,527	19,823	14,498	27,310
November	12,169	13,609	13,593	14,087	16,827	11,234	11,657	12,125	12,406	12,450	13,016	11,234	16,827
December	13,017	14,260	14,770	15,755	17,937	11,939	12,302	12,698	12,758	12,372	13,781	11,939	17,937
Total	492,734	521,378	472,347	535,388	489,452	526,044	471,021	450,961	450,154	545,884	495,536	450,154	545,884
Daily Peak	4,307	4,567	5,339	4,497	3,892	4,738	4,467	4,091	3,738	5,076	4,471	3,738	5,339
Peak Date	20-Aug	24-Jul	16-Jul	28-Jun	30-Jun	09-Jul	19-Jul	07-Aug	03-Aug	28-Jun			
Daily Low	305	352	299	361	302	281	319	294	257	293	306	257	361
Low Date	11-Dec	06-Mar	01-Feb	17-Feb	07-Nov	23-Mar	28-Oct	31-Jan	08-Nov	18-Nov			

Figure 2: Average Daily Consumption Per Capita

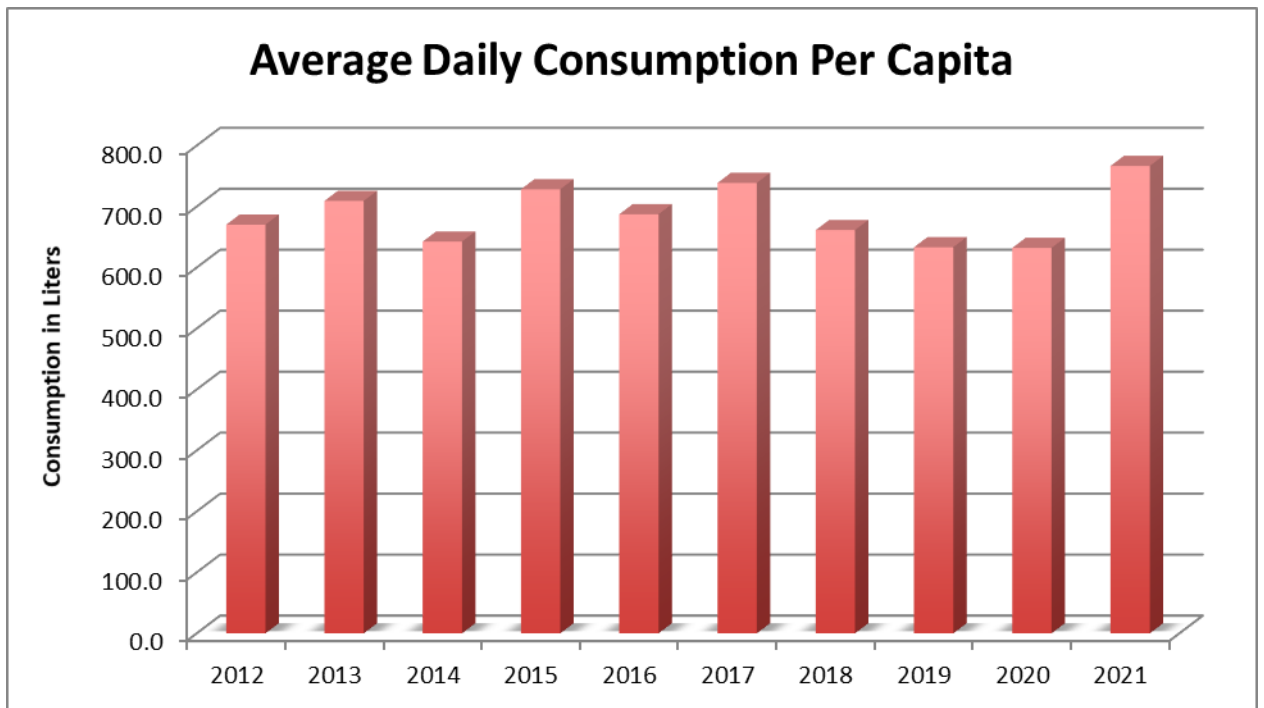
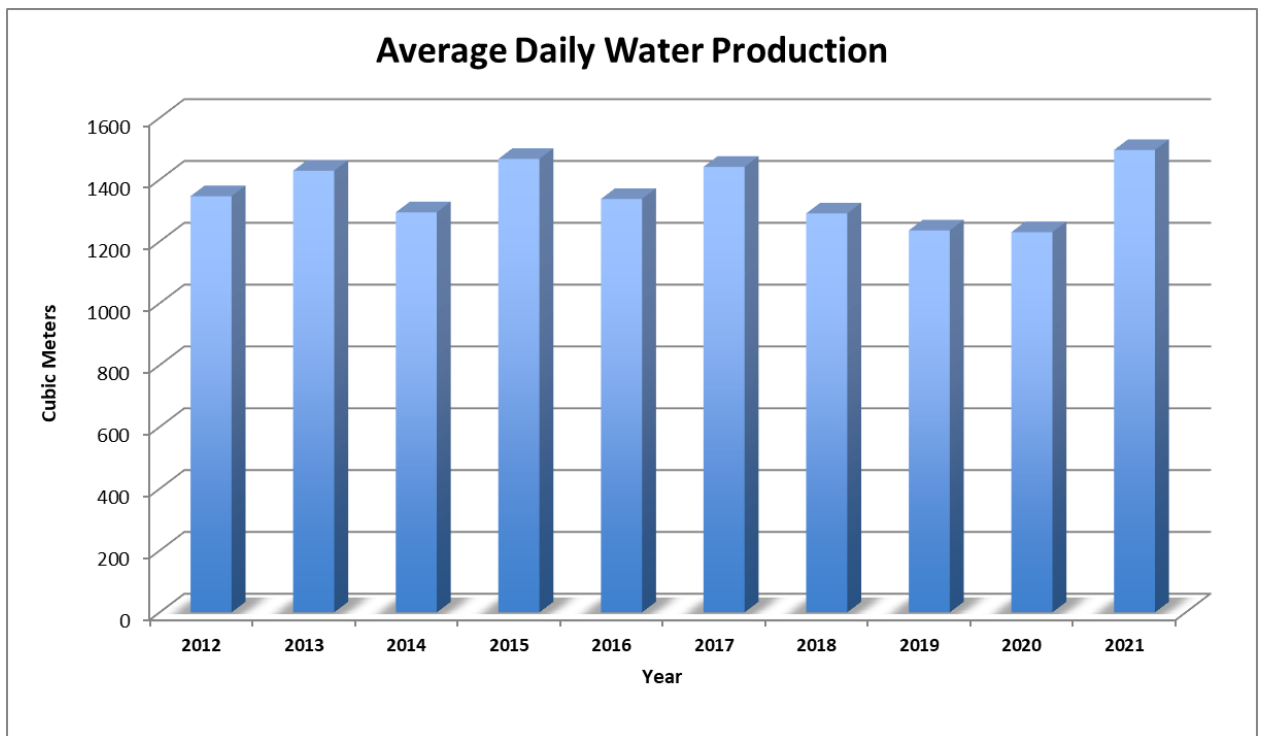


Figure 3: Average Daily Water Production



3. **SYSTEM OVERVIEW**

Rayleigh Waterworks District services approximately 704 connections with an estimated population of 2300 residents within its boundaries.

Source Water

The district's water supply comes from the North Thompson River. The North Thompson River originates west of the community of Valemount and joins the South Thompson in Kamloops. The Thompson River is the largest tributary of the Fraser River.

Treatment Plant

The treatment plant is a package plant from Siemens Water Technologies Corporation (now Evoqua). The plant is a conventional sand filtration, multi-barrier water treatment system.

As water is pumped from the North Thompson River it enters a Clemons Centrifugal Sand Separator, where 98 percent of 200 mesh (0.074 mm) or larger sand, grit, and other solids heavier than water are removed. The remaining particles comprised of suspended and dissolved solids are separated from the water in three different stages through the treatment plant.

Before entering the water treatment plant, raw water is injected with coagulant, rapidly mixed to attract and bind together solids into a settleable floc. The first portion of the treatment system (tube clarifier) removes these settleable solids. The second section of the treatment plant (adsorption clarifier) further reduces contaminants by removing non-settling solids. The final stage of the solid's removal process is a mixed media filter. The mixed media consists of anthracite, silica sand and garnet. As the water passes through these media particles the remaining fine solids left in the water are removed. The treated water then flows through ultraviolet (UV) reactors where UV light energy provides the first level of disinfection by inactivating any pathogens such as giardia and cryptosporidium that may remain. The second level of disinfection is provided by chlorination, ensuring safety of the water and to maintain a residual amount of chlorine throughout the distribution system as it is pumped to the residents and the reservoirs.

Distribution System

Rayleigh Waterworks Distribution system consists of approximately 18 km of a mixture of Asbestos Cement, PVC, and a small amount of ductile iron pipe (100m). Figure 4 outlines the water main material, size, and length.

Figure 4: Length of Water Main (in meters) by Material and Size

SIZE	Asbestos Cement (m)	PVC (m)
50 mm		143
100 mm	3023	109
150 mm	8596	2787
200 mm	52	4911
250 mm	634	880
300 mm	277	1009
350 mm		4
400 mm		58
TOTAL	12582	5482

Water Storage

There are two concrete cast reservoirs with a combined capacity of 870 cubic meters. The smaller reservoir, 113 m³ was constructed in 1967 and the larger reservoir, 757 m³ was constructed in 1975. The Infrastructure Condition Assessment completed in October 2018 by TRU Engineering states required storage of 1900 cubic meters based on MMCD, (Master Municipal Construction Documents) design criteria.

4. REGULATORY REQUIREMENTS

The Province through Interior Health Authority (IHA) is the regulatory agency for water suppliers. The Drinking Water Protection Act is the legislation governing safe drinking water in the province. This legislation requires the water supplier to monitor the drinking water at source and within the distribution system to ensure compliance with the *Drinking Water Protection Regulation* and report all results to IHA.

Interior Health Authority's 4-3-2-1-0 Drinking Water Objective provides a performance target for all water suppliers to provide consumers with microbiological safe drinking water. The drinking water objective is:

- 4 log (99.99%) inactivation of viruses
- 3 log (99.9%) removal or inactivation of Giardia Lamblia and Cryptosporidium
- 2 refers to two treatment processes for all surface drinking water systems
- 1 for less than 1 NTU of turbidity with a target of 0.1 NTU
- 0 total and fecal coliforms and E. Coli.

The following definitions apply to Rayleigh Waterworks

4 Log inactivation of viruses

Viruses are easily inactivated by using chlorine. Maintaining 0.5 mg/L of free chlorine for 20 minutes is adequate in most cases.

3 Log removal or inactivation of Giardia Lamblia and Cryptosporidium

Giardia may be inactivated by large doses of free chlorine, ultraviolet light, or removed by filtration. Systems with optimized conventional rapid sand filtration can achieve 3 log removal of Cryptosporidium. Ultraviolet disinfection is given a credit of 3.0 logs if the dose is a minimum of 40 mJ/cm².

2 Treatment Barriers

2 treatment barriers are a minimum for all surface water sources. The main risk to water quality is from microbiological agents. It is recognized that effective treatment for all microbial risks by a single treatment barrier is not effective. A minimum dual barrier of treatment is required for all surface water to reduce the risk of microbial or health threats to drinking water. Water filtration and disinfection meet the 2 treatment barriers.

<1 NTU of turbidity (less than)

The guidelines for the Canadian Drinking Water Quality currently specify that the filtered treated water from conventional filtration have turbidity ≤ 0.3 NTU in at least 95% of measurements either per filter cycle or per month; never to exceed 1.0 NTU. Filtration systems should be designed to reduce turbidity levels as low as reasonably achievable and strive to achieve a treated water turbidity target of less than 0.1 NTU.

0 Fecal coliform or E. coli bacteria

The Drinking Water Protection Act requires water suppliers to provide water with zero E. coli sample results. Coliform bacteria are easily controlled with chlorine, UV light and can be reduced by filtration.

5. WATER QUALITY MONITORING

Water samples are taken daily at source and after treatment and analyzed to confirm compliance with applicable requirements. Figure 5 summarizes the monthly averages of both source and treated water. Weekly bacteriological samples are taken from a rotating location within the distribution system and submitted to ALS Environmental Laboratories for independent analysis. These weekly samples are also analyzed in house for free and total chlorine and turbidity. Figure 6 summarizes these results.

RWWD personnel also sample the treated water daily for bacteriological analysis using IDEXX Colilert Test. Colilert simultaneously detects total coliforms and *e. coli* in water. All daily water samples taken using the Colilert test are analyzed to ensure that they pass, meaning they test negative for total coliform and *e. coli*.

pH

The pH of water is a measurement of how acidic or basic it is. The pH scale runs from 0 (most acidic) to 14 (most basic) and 7 being neutral. Natural waters usually have a pH of between 6.5 and 8.5.

Turbidity

Turbidity is the cloudy appearance of water caused by the presence of suspended and colloidal matter. A turbidity measurement is used to indicate the clarity of water. The measurement unit is called a Nephelometric Turbidity Unit (NTU). The turbidimeter measures the intensity of light scattered at 90 degrees as a beam of light passes through a water sample.

Aluminum

We use an aluminum-based coagulant in the treatment process and by monitoring the amount in our treated water we can ensure that the coagulant is not being overdosed and entering our drinking water at elevated levels. For treatment plants using aluminum-based coagulants, GCDWQ has an operational guideline of 0.1 mg/L on water leaving a plant.

Iron

Iron is naturally occurring through the erosion of rocks and minerals. No evidence exists of dietary iron toxicity in the public. The aesthetic objective outlined in the GCDWQ is ≤ 0.3 mg/L.

Free & Total Chlorine

Chlorine levels are important in water treatment to ensure that water is safe all the way through the distribution system to each home. Sodium hypochlorite is the form of chlorine used in our treatment system. Free chlorine measures the amount of hypochlorite in our water, while total chlorine measures the free chlorine plus any combined chlorine disinfectants such as chloramines.

UV Transmittance (UVT)

UVT is related to the quantity of organics, colloidal solids and other material in the water which absorb and scatter the UV light as it passes through the water. In a UV disinfection system, if the UVT of the water is too low, then the UV light is not able to penetrate the water as efficiently, thereby reducing the effective UV dose delivered.

Background Bacterial Monitoring

Background bacteria monitoring is done through what is called a heterotrophic plate count (HPC). Heterotrophic bacteria are a group of bacteria that use carbon as a food source and can be found in a variety of water sources. Most bacteria found in water are heterotrophic. In general, these bacteria are not pathogenic, and the HPC test will not tell you whether the water is safe to drink. Because of this, there is no maximum acceptable concentration (MAC), as stated in the GCDWQ. This test tells us if there are conditions within the system that bacteria can regrow or thrive in.

Coliform Bacteria Monitoring

Coliform bacteria represent a large group of bacteria found in water and soil, on vegetation, and in the feces of mammals. Most of these bacteria are not harmful to humans but, because of the ease of testing of these bacteria, it makes for a great indicator of contamination.

In water treatment systems, there is a zero-threshold allowance for coliforms within water samples. If a sample shows positive for coliforms, the site is immediately resampled and, if coliforms are found again, a boil water advisory is put in place while working closely with the local health authority.

E. Coli Bacterial Monitoring

E. coli bacteria are a subsection of coliform bacteria. These bacteria may not be harmful to human health, but specific strains can cause serious health issues and even death in some instances. These bacteria are also found almost exclusively in the feces of mammals; therefore, they are a definite sign of contamination. Any positive counts for coliforms or E. coli result in an immediate boil water advisory, resampling, and cleaning of the affected area. The results for the 2020 distribution system can be seen in Figure 6.

Figure 5: RWWD Monthly Average of Source & Treated Water Analysis

2021											
MONTHLY AVERAGE of SOURCE & TREATED WATER ANALYSIS											
Date:	SOURCE - RIVER				TREATED WATER						
	Turbidity NTU	Temperature °C	pH	Iron mg/L	Turbidity NTU	Temperature °C	pH	Res. Chlorine ppm	Iron mg/L	Aluminum mg/L	UV Transmittance %
JANUARY	1.92	2.02	7.14	0.08	0.039	2.75	7.29	0.61	0.04	0.009	97%
FEBRUARY	2.40	1.25	6.96	0.07	0.037	1.88	7.17	0.61	0.02	0.011	97%
MARCH	2.86	4.35	7.22	0.08	0.041	4.74	7.25	0.55	<0.02	0.011	97%
APRIL	5.50	7.94	7.40	0.11	0.058	9.20	7.35	0.58	<0.02	0.012	96%
MAY	12.1	9.5	7.29	0.14	0.042	10.3	7.21	0.58	0.02	0.014	96%
JUNE	14.33	12.7	7.35	0.11	0.044	13.7	7.19	0.63	<0.02	0.017	97%
JULY	17.61	17.0	7.30	0.12	0.048	18.7	7.31	0.67	0.03	0.026	98%
AUGUST	25.3	17.1	7.34	0.13	0.054	19.5	7.15	0.62	0.03	0.023	99%
SEPTEMBER	13.34	13.9	7.20	0.12	0.043	16.3	7.29	0.67	0.02	0.015	98%
OCTOBER	4.86	8.78	7.12	0.09	0.045	11.12	7.17	0.62	0.03	0.016	98%
NOVEMBER	2.98	4.84	7.05	0.07	0.045	6.31	7.02	0.57	0.02	0.015	97%
DECEMBER	3.08	1.53	6.97	0.10	0.039	2.59	6.99	0.60	0.03	0.013	96%

Figure 6 Weekly Distribution Samples

RAYLEIGH WATERWORKS DISTRICT DISTRIBUTION SAMPLES 2021								
DATE	SAMPLE LOCATION	CHLORINE RESIDUAL			ALS ENVIRONMENTAL			CERTIFICATE OF ANALYSIS
		mg/L		TURBIDITY	* MPN/100 mL		**CFU/100mL	
		FREE	TOTAL	NTU	E. coli	COLIFORM BACTERIA TOTAL	COLIFORM TOTAL BACKGROUND	
05-Jan	Strawberry Lane	0.25	0.30	0.11	* <1	* <1		KS2100021-001
12-Jan	Pinantan Place	0.54	0.55	0.21	* <1	* <1		KS2100097-001
19-Jan	Yellowhead South	0.21	0.26	0.19	* <1	* <1		KS2100165--001
26-Jan	Yellowhead North	0.34	0.36	0.65	* <1	* <1		KS2100240-001
01-Feb	Hyas Place	0.46	0.49	0.09	* <1	* <1		KS2100303-001
09-Feb	Reighmount Place	0.59	0.68	0.26	** <1	** <1	** <1	KS2100393-001
15-Feb	Reighmount Drive	0.53	0.57	0.34	** <1	** <1	** <1	KS2100416-001
23-Feb	Strawberry Lane	0.36	0.36	0.09	** <1	** <1	** <1	KS2100515-001
01-Mar	Pinantan Place	0.48	0.58	0.09	** <1	** <1	** <1	KS2100583-001
09-Mar	Yellowhead South	0.24	0.30	0.26	** <1	** <1	** <1	KS2100665-001
16-Mar	Yellowhead North	0.25	0.32	0.21	** <1	** <1	** <1	KS2100750-001
23-Mar	Hyas Place	0.44	0.48	0.16	** <1	** <1	** <1	KS2100833-001
29-Mar	Reighmount Place	0.45	0.53	0.16	** <1	** <1	** <1	KS2100905-001
06-Apr	Reighmount Drive	0.36	0.38	0.21	** <1	** <1	** <1	KS2100980-001
13-Apr	Strawberry Lane	0.36	0.43	0.21	** <1	** <1	** <1	KS2101063-001
19-Apr	3990 Davie Road	0.39	0.46	0.12	** <1	** <1	** <1	KS2101132-001
27-Apr	Pinantan Place	0.48	0.49	0.54	** <1	** <1	** <1	KS2101218-001
06-May	Yellowhead South	0.20	0.22	0.09	** <1	** <1	** <1	KS2101330-001
11-May	Yellowhead North	0.37	0.41	0.12	** <1	** <1	** <1	KS2101385-001
18-May	Hyas Place	0.39	0.46	0.12	** <1	** <1	** <1	KS2101483-001
25-May	Reighmount Place	0.52	0.56	0.17	** <1	** <1	** <1	KS2101546-001
01-Jun	Reighmount Drive	0.48	0.52	0.19	** <1	** <1	** <1	KS2101659-001
08-Jun	Strawberry Lane	0.33	0.49	0.13	** <1	** <1	** <1	KS2101801-001
15-Jun	Davie Road	0.39	0.48	0.21	* <1	* <1		KS2101889-001
22-Jun	Pinantan Place	0.57	0.60	0.45	* <1	* <1		KS2101967-001
28-Jun	Reighmount Place	0.70	0.71	0.24	** <1	** <1	** <1	KS2102040-001
06-Jul	Reighmount Drive	0.73	0.80	0.25	** <1	** <1	** <1	KS2102131-001
13-Jul	Davie Road	0.68	0.72	0.26	** <1	** <1	** <1	KS2102217-001
20-Jul	Strawberry Lane	0.61	0.62	0.17	** <1	** <1	** <1	KS2102286-001
27-Jul	Pinantan Place	0.48	0.57	0.44	** <1	** <1	** <1	KS2102385-001
03-Aug	Yellowhead South	0.44	0.49	0.30	** <1	** <1	** <1	KS2102445-001
10-Aug	Yellowhead North	0.56	0.71	2.39	** <1	** <1	** <1	KS2102540-001
17-Aug	Hyas Place	0.70	0.70	0.32	** <1	** <1	** <1	KS2102610-001
24-Aug	Reighmount Place	0.71	0.74	0.31	** <1	** <1	** <1	KS2102701-001
31-Aug	Reighmount Drive	0.94	1.00	0.14	** <1	** <1	** <1	KS2102776-001
08-Sep	3990 Davie Road	0.42	0.46	0.21	** <1	** <1	** <1	KS2102883-001
15-Sep	Strawberry Lane	0.49	0.51	0.13	** <1	** <1	** <1	KS2102989-001
21-Sep	Pinantan Place	0.40	0.44	0.17	** <1	** <1	** <1	KS2103056-001
28-Sep	Yellowhead South	0.11	0.18	0.15	** <1	** <1	** <1	KS2103142-001
28-Sep	Yellowhead South	0.37						
05-Oct	Yellowhead North	0.36	0.41	0.78	** <1	** <1	** <1	KS2103242-001
12-Oct	Hyas Place	0.38	0.44	0.12	** <1	** <1	** <1	KS2103343-001
19-Oct	Reighmount Place	0.41	0.47	0.16	** <1	** <1	** <1	KS2103428-001
26-Oct	Reighmount Drive	0.54	0.59	0.21	** <1	** <1	** <1	KS2103523-001
02-Nov	Strawberry Lane	0.31	0.32	0.11	** <1	** <1	** <1	KS2103602-001
09-Nov	Pinantan Place	0.41	0.42	0.26	* <1	* <1		KS2103700-001
16-Nov	Yellowhead South	0.22	0.22	0.58	** <1	** <1	** <1	KS2103761-001
23-Nov	Yellowhead North	0.18	0.18	0.18	** <1	** <1	** <1	KS2103833-001
23-Nov	Yellowhead North	0.52						
30-Nov	Hyas Place	0.58	0.59	1.76	** <1	** <1	** <1	KS2103949-001
07-Dec	Reighmount Place	0.42	0.46	0.23	** <1	** <1	** <1	KS2104053-001
13-Dec	Reighmount Drive	0.51	0.54	0.26	** <1	** <1	** <1	KS2104158-001
20-Dec	Strawberry Lane	0.30	0.32	0.29	* <1	* <1		KS2104259-001
28-Dec	Pinantan Place	0.41	0.52	0.32	* <1	* <1		KS2104307-001

After line flushed for minimum 10 minutes

MPN/100 mL Most Probable Number per 100 mL
CFU/100 mL Colony Forming Units per 100 mL

Potable Water Disinfection By-Products

Interior Health Authority requested that RWWD sample the distribution system quarterly for Trihalomethanes (THM's), Haloacetic Acids (HAA's) and Total Organic Carbon (TOC). These analyses are performed by ALS Environmental. The results are presented in figure 7.

Trihalomethanes are formed as a by-product predominantly when chlorine is used to disinfect water for drinking. They represent one group of chemicals generally referred to as disinfection by-products. THM's result from the reaction of chlorine and/or bromine with organic matter present in the water being treated.

Haloacetic acids are a type of chlorination disinfection by-product that are formed when the chlorine used to disinfect drinking water reacts with naturally occurring organic matter (NOM) in water. Haloacetic Acids five (HAA5) refer to the five haloacetic acids most found in drinking water. HAA5 consists of monochloroacetic acid, dichloroacetic acid, trichloroacetic acid, monobromoacetic acid, and dibromoacetic acid. HAA5 are more likely to be found at higher levels in water supplies with surface water sources such as rivers since soil and rock act as filters to reduce organic matter found in groundwater.

Trihalomethane and Haloacetic Acid results are below GCDWQ Maximum Allowable Concentration.

FIGURE 7: - Quarterly Potable Water - Total Organic Carbon & Disinfection By Products

Test Description	2021 - Results				Units of Measure	BCDWQG MAC	GCDWQ MAC
	16-Feb	06-May	03-Aug	16-Nov			
Organic / Inorganic Carbon							
Total Organic Carbon	1.62	1.88	1.22	0.77	mg/L	4 mg/L	
Trihalomethanes							
Bromodichloromethane	0.0013	<0.0010	<0.0010	<0.0010	mg/L		
Bromoform	<0.0010	<0.0010	<0.0010	<0.0010	mg/L		
Dibromochloromethane	<0.0010	<0.0010	<0.0010	<0.0010	mg/L		
Chloroform	0.0227	0.029	0.0109	0.0162	mg/L		
Total Trihalomethanes	0.0240	0.029	0.0109	0.0162	mg/L	0.1 mg/L	0.1 mg/L
Haloacetic Acids							
Bromochloroacetic acid	<1.00	<1.00	<1.00	<1.00	µg/L		
Monochloroacetic Acid	<1.00	<1.00	<1.00	<1.00	µg/L		
Dichloroacetic Acid	3.92	8.67	2.68	1.33	µg/L		
Trichloroacetic Acid	8.95	8.87	2.61	4.06	µg/L		
Monobromoacetic Acid	<1.00	<1.00	<1.00	<1.00	µg/L		
Dibromoacetic Acid	<1.00	<1.00	<1.00	<1.00	µg/L		
Total Haloacetic Acids 5	12.9	17.5	5.29	5.39	µg/L	80 µg/L	80 µg/L

BCDWQG = British Columbia Drinking Water Quality Guidelines (Jan. 2021)

GCDWQ = Guidelines for Canadian Drinking Water Quality (Mar, 2021)

MAC - Maximum Acceptable Concentration

Source Water Analysis

The results of an extensive water quality analysis on the source water are presented in Figure 8. These analyses were performed by ALS Environmental Laboratories, a Provincially accredited lab.

Figure 8: Source Water - Physical and Chemical Properties

Test Description	2021 - Results		Unit of Measure
	Date	Date	
Physical Tests	18-May	15-Sep	
Colour	20.3	<5.0	CU
Conductivity	76.4	89.1	µS/cm
Hardness (as CaCO ₃), dissolved	29	37.7	mg/L
pH	7.55	7.79	pH
Total Suspended Solids	43.9	13.2	mg/L
Total Dissolved Solids	56	60	mg/L
Turbidity	10.4	5.98	NTU
Hardness as (CaCO ₃), from total Ca/Mg	28.7	41.3	mg/L
Anions and Nutrients			
Alkalinity, Total (as CaCO ₃)	27.2	33.9	mg/L
Chloride (Cl)	3.23	<0.50	mg/L
Flouride (F)	0.047	0.045	mg/L
Nitrate (as N)	0.210	0.0699	mg/L
Nitrite (as N)	<0.0010	<0.0010	mg/L
Sulfate (SO ₄)	4.26	9.82	mg/L
Organic / Inorganic Carbon			
Total Organic Carbon	5.59	0.81	mg/L
Total Metals			
Aluminum (Al) - Total	0.409	0.600	mg/L
Antimony (Sb) - Total	<0.00050	<0.00050	mg/L
Arsenic (As) - Total	0.00021	<0.00020 ^{DLB}	mg/L
Barium (Ba) - Total	<0.0200	<0.0200	mg/L
Boron (B) - Total	<0.100	<0.100	mg/L
Cadmium (Cd) - Total	<0.000200	<0.000200	mg/L
Calcium (Ca) - Total	8.87	12.8	mg/L
Chromium (Cr) - Total	<0.00200	<0.00200	mg/L
Copper (Cu) - Total	0.00945	0.00428	mg/L
Iron (Fe) - Total	0.586	0.852	mg/L
Lead (Pb) - Total	0.000582	<0.000500	mg/L
Magnesium (Mg) - Total	1.59	2.27	mg/L
Manganese (Mn) - Total	0.0194	0.0130	mg/L
Mercury (Hg) - Total	<0.0000050	<0.0000050	mg/L
Potassium (K) - Total	3.81	1.16	mg/L
Selenium (Se) - Total	<0.00100	<0.00100	mg/L
Sodium (Na) - Total	<2.00	<2.00	mg/L
Uranium (U) - Total	0.000342	0.000264	mg/L
Zinc (Zn) - Total	<0.0500	<0.0500	mg/L

Figure 8: Source Water - Physical and Chemical Properties continued

Test Description	2021 - Results		Unit of Measure
	Date	Date	
Dissolved Metals			
Aluminum (Al) - Dissolved	0.0451	0.0347	mg/L
Antimony (Sb) - Total	<0.00010	<0.00010	mg/L
Arsenic (As) - Dissolved	0.00011	<0.00010	mg/L
Barium (Ba) - Dissolved	0.00665	0.00720	mg/L
Beryllium (Be) - Dissolved	<0.000100	<0.000100	mg/L
Bismuth (Bi) - Dissolved	<0.000050	<0.000050	mg/L
Boron (B) - Dissolved	<0.010	<0.010	mg/L
Cadmium (Cd) - Dissolved	0.0000068	0.0000121	mg/L
Calcium (Ca) - Dissolved	9.18	11.9	mg/L
Cesium (Cs) - Dissolved	0.000013	0.000026	mg/L
Chromium (Cr) - Dissolved	<0.00050	<0.00050	mg/L
Cobalt (Co) - Dissolved	<0.00010	<0.00010	mg/L
Copper (Cu) - Dissolved	0.00416	0.00274	mg/L
Iron (Fe) - Dissolved	0.051	0.037	mg/L
Lead (Pb) - Dissolved	0.000124	0.000077	mg/L
Lithium (Li) - Dissolved	<0.0010	0.0012	mg/L
Magnesium (Mg) - Dissolved	1.49	1.93	mg/L
Manganese (Mn) - Dissolved	0.00447	0.00208	mg/L
Mercury (Hg) - Dissolved	<0.0000050	<0.0000050	mg/L
Molybdenum (mo) - Dissolved	0.000937	0.000432	mg/L
Nickel (Ni) - Dissolved	0.00084	0.00155	mg/L
Phosphorus (P) - Dissolved	<0.050	<0.050	mg/L
Potassium (K) - Dissolved	3.90	0.931	mg/L
Rubidium (Rb) - Dissolved	0.00137	0.00240	mg/L
Selenium (Se) - Dissolved	0.000080	<0.000050	mg/L
Silicon (Si) - Dissolved	2.65	1.86	mg/L
Silver (Ag) - Dissolved	0.000022	<0.000010	mg/L
Sodium (Na) - Dissolved	1.12	0.987	mg/L
Strontium (Sr) - Dissolved	0.0579	0.0774	mg/L
Sulfur (S) - Dissolved	1.33	3.63	mg/L
Tellurium (Te) - Dissolved	<0.00020	<0.00020	mg/L
Thallium (Tl) - Dissolved	<0.000010	<0.000010	mg/L
Thorium (Th) - Thorium	<0.00010	<0.00010	mg/L
Tin (Sn) - Dissolved	<0.00010	<0.00010	mg/L
Titanium (Ti) - Dissolved	0.00088	0.00136	mg/L
Tungsten (W) - Dissolved	<0.00010	<0.00010	mg/L
Uranium (U) - Dissolved	0.000245	0.000226	mg/L
Vanadium (V) - Dissolved	<0.00050	<0.00050	mg/L
Zinc (Zn) - Dissolved	0.0019	0.0044	mg/L
Zirconium (Zr) - Dissolved	<0.00020	<0.00020	mg/L

DLB = Detection Limit Raised. Analyte detected at comparable level in Method Blank
 - A blank entry designates no known limit

Unit	Description
-	No Unit
µS/cm	Microsiemens per centimetre
CU	colour units (1CU = 1 mg/L Pt)
mg/L	milligrams per litre
NTU	nephelometric turbidity units
pH units	pH units

6. WATER QUALITY CONCERNS

Rayleigh Waterworks received and responded to two water quality complaints and one water pressure inquiry in 2021. Operators determined through testing that the water was within Canadian Drinking Water Guidelines.

7. CROSS CONNECTION CONTROL PROGRAM

Cross connection refers to an actual or potential connection between a potable water supply and an industrial, commercial, or residential source of contamination.

To prevent cross connection from occurring a backflow prevention device is installed on the customers water piping at the source of potential contamination and/or on the water service line on the customers property.

Currently RWWD bylaws are in place that require any new connections that are over 1” to install an approved backflow preventer. Commercial accounts within the district’s boundaries are currently required to have these devices installed and have them tested annually and provide certification to RWWD.

All residential, commercial, or other designated customer piping serving irrigation purposes must have a back flow prevention assembly installed at the take-off point and all such points if multiple take offs are used.

All back flow prevention assemblies shall be of a type acceptable to RWWD. Before any person shall connect to any standpipe or fire hydrant within the district, they must fill out a usage permit and obtain written approval. A meter wagon and backflow preventer supplied by the district are required to be connected to the district’s access point for the duration of the permit. The user must also provide proof of liability insurance coverage prior to approval of the permit.

All residential properties that are located on the East Side of Highway 5 are required to install a booster pump and back flow prevention assembly at their own cost. Upon installation of the booster pump and back flow preventer the customer is required to notify RWWD of completion and an operator from the district will inspect and confirm installation.

8. EMERGENCY RESPONSE PLAN

RWWD has an Emergency Response Plan pertaining to the water system. The emergency response plan identifies several potential emergencies that can occur and provides a systematic approach on how the district will deal with the emergency.

9. 2021 Challenges and Successes

The heat dome in late June presented an operational challenge, excessive irrigation demand put our reservoir level at a very dangerously low level of 35%, which is well below the 65% fire protection minimum. Following our Emergency Response Plan protocol, we notified Kamloops Fire and Rescue and Interior Health Authority of the situation. 'NO IRRIGATION' signage was posted at both entrances to Rayleigh, as well as on the website. These restrictions were implemented to help in recovering our storage. Within 24 hours the fire protection storage was recovered and the 'NO IRRIGATION' signs were removed and replaced with 'WATER RESTRICTIONS IN EFFECT'.

The Davie Road Project which consisted of the install of a ten-inch water main on Davie Road between Mattoch-McKeague and Cameron Road along with 3 hydrants and 11 residential service connections was completed by Rivermist Excavation.

10. 2021 Projects:

Regulatory ground leakage protection on river pumps was installed. Clearwell tank inspection was completed. Recertification of online instrumentation. River Pump rebuild. SCADA upgrade started. Curb stop water service valve location project complete. Four service valves repaired.

11. Planned 2022 Projects

Completion of SCADA upgrade. Valve exercise and uni-directional flushing. Leak detection in the distribution system. Install check valve between storage tanks. Re-lamp UV#1 Reactor.

12. STAFF CERTIFICATION

In accordance with Interior Health Authority's Condition of Permit and the Environmental Operators Certification Program (E.O.C.P), all operators employed by the Rayleigh Waterworks District must be certified and complete a specific schedule of training to retain certification. The following certifications have been achieved to date:

Water Treatment Operator Level I
Water Treatment Operator Level MUII
Water Treatment Operator Level III
Water Distribution Operator Level I
Water Distribution Operator Level MUI
Wastewater Treatment Operator Level MUII
Wastewater Treatment Operator Level III
Wastewater Collection Operator Level I